



Blue Connect Mobile – Your Health Plan To Go

The Blue Connect Mobile app is free and easy to use. Here are some key features and functions:



Track your benefits, deductibles, out-of-pocket expenses and spending account balances



See the status of your open claims and your claims history



See and share your digital member ID card³



Find a Doctor tool:
Finds doctors and urgent care centers; offers patient reviews and cost estimates¹



Reach Customer Service via secure message or by initiating a live chat session



Sign in with AppleTouch ID, Android Fingerprint ID or Apple Face ID⁵

The Blue Cross NC Utilization Management (UM) program works to ensure you get the care you need in the appropriate health care setting. Find details about our UM processes and how you can appeal a denied service at [BlueCrossNC.com/UMdetails](https://www.bluecrossnc.com/UMdetails).

Blue Cross NC works to protect the privacy of your health information every day. Learn how information is protected, what information may be shared externally, rights to approve the release of information and access to medical records at [BlueCrossNC.com/PrivacyDetails](https://www.bluecrossnc.com/PrivacyDetails).

Atrium Health, Atrium Health Wake Forest Baptist, Duke Health, Frye Regional Medical Center (a Duke LifePoint Hospital) and Iredell Health are independent companies. These independent companies do not offer Blue Cross or Blue Shield products.

BLUE CROSS®, BLUE SHIELD®, the Cross and Shield symbols, registered marks and service marks are marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans. All other trade names are the property of their respective owners. Blue Cross and Blue Shield of North Carolina is an independent licensee of the Blue Cross and Blue Shield Association. U35922, 10/22



Scan for the
Blue Connect Mobile app



BlueCross BlueShield
of North Carolina