



# Get your specialty medications at the lowest possible cost with Advocate+™ Pharmacy Match

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) is working to help you save money on your specialty medications. For certain medications, we will find you the pharmacy that will supply them to you at the lowest possible cost.



## What are specialty medications?

- Specialty medications treat complex or chronic conditions.
- These medications often cost more because they need to be handled or monitored in ways that a typical pharmacy cannot.



## How can we help you save money?

- If you have been prescribed a specialty medication for the first time, we will assign you to the lowest-cost pharmacy for your medications. A team member of this pharmacy will contact you directly about their specialty services.
- If you already have a specialty prescription being filled, we may find you a new pharmacy that can offer it to you at a lower cost. If we find a different pharmacy, the new pharmacy will contact you. If there are any issues with the transition to a new pharmacy, we are here to help.

If you take a specialty medication and get a phone call from an unknown number, it may be your new pharmacy! They will get you started using their services, answer any questions about your medications and work with your doctors to make sure nothing is missed for your care.

Please make sure your contact information is up to date in your Blue Connect<sup>SM</sup> account, so pharmacies can reach you if needed. No account? Sign up at [BlueConnectNC.com](https://BlueConnectNC.com).

Advocate+ Care Specialists and Blue Cross NC offer personalized support by:

- Informing you which pharmacy will fill your medication
- Answering questions about coverage requirements, like prior authorization
- Discussing cost savings options, such as coupon programs

We also provide resources for non-medical assistance, including housing, food, transportation and more. If you're interested, we'll help you enroll in these programs.

For support, call our  
member-only Advocate+  
Care Specialists today

**833-950-3858**

Prime Therapeutics™ (Prime), which developed the Advocate+ Pharmacy Match program, is an independent company that is solely responsible for the services it provides. Prime does not offer Blue Cross or Blue Shield products or services.

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